

Survey to Measure Chapter Member Satisfaction

In order to determine key areas that have made a difference in retaining/maintaining members the new chapter president might want to consider asking members the following questions (or others as appropriate for the chapter):

- From the list below, what are some opportunities DKG has provided that you have taken advantage of:
(Select all that apply.)
 - Scholarships
 - Grants
 - Leadership development
 - Fellowship
 - Networking
 - Other
- Format of Program you enjoy the most.
- Was your orientation to the Society helpful? Explain.
- What topics/projects do you believe are most important for this chapter?
- To date, what is the best DKG experience you have had?
Written response.
- What would you like to be changed in the chapter?
Written response.
- What do you expect from the chapter; from the Society?
Written response.
- Do you use the DKG resources on the Society website?
Yes / No
If yes, what have you used?
Written response.
- Rank the following as to importance to your membership in DKG
 - Collegiality/friendship/networking/bonding/mentoring
 - Professional growth
 - Personal growth
 - Chance to impact education
 - Opportunities for scholarship assistance
 - International flavor
 - Chance to present/publish in field
 - Honor/resume building
- What opportunities in DKG have you pursued for personal growth?
 - Chapter meeting participation
 - Chapter leadership role
 - State organization meeting/convention participation
 - State leadership role
 - Regional conference participation
 - International convention participation
 - International leadership role

- Attended legislative forums
- Attended CTAUN
- What opportunities in DKG have you pursued for professional growth?
 - Scholarship
 - Grants
 - Publication in the *Bulletin*
 - Presenting at chapter level, state, regional, international levels
 - Leadership Development
 - Networking