

**Dues Collection, Reporting & Payment / Member Contact Information Updated****March-May: Collect dues, deposit in chapter bank account.**

Goal: 100% returning members' dues collected by end of May.

[Refer to: DKG / TSO Dues & Fees Chart](#)

**April-May: From Chapter Connect:**

1. **Download chapter roster** before submitting payments for the next membership year.  
This is the official chapter roster for the current membership year.
2. Use this roster to **verify and update members' contact information**.  
~~ Hint: partner with the chapter membership committee to complete this task ~~  
Who uses the contact info?
  - International & TSO use email, postal mail and phone to contact members.
  - TSO *Lone Star News* editor mails 2 issues to members. TSO incurs the cost of return postage.
  - **Options to update contact info:**
    - Members update their own information at My DKG.
    - Chapter presidents or treasurers use the Dues Portal / Member Management to update contact information. [Refer to: Update Member Contact Information](#)

**May-June: Using the Dues Portal:**

1. **Add members to chapter roster** at Member Management for the upcoming year.  
Members that are new, transferring, or reinstating fill the corresponding form and submit to chapter treasurer with dues payment. [Refer to Forms: What to Send Where](#)
2. **Report paid members** at Order Management.  
Create orders: multiple orders can be paid together.
3. **Submit payments before June 30** [Refer to Dues: What to Send Where](#)  
[To International in Austin:](#) mail dues & order form/s  
[To TSO in Dallas:](#) mail dues + fees, order form/s & TSO fees form/s
4. **Submit Form 18A Dropped members** with dues payments to prevent reminder emails from going to those not renewing membership. [Refer to Forms: What to Send Where](#)

TSO Fees must be submitted for dues payment to be processed.

**June-Sept.: Continue collecting dues, adding members, creating orders, submitting payments:**

- Before July 30
- Before August 30
- Before September 30

June – Feb. changes TBD after Int'l Convention in July 2024

International emails reminders to members listed in the Unbilled section of Order Management

- On August 1
- On September 1

Keep member emails current in the portal.

International drops members listed in the Unbilled section of Order Management

- On October 1: these members can be reinstated once full dues are paid

**Oct.-Feb.: Continue adding members and updating contact information as needed.**

- Jan. & Feb.: members new to the Society pay ½ price dues  
[Refer to: DKG / TSO Dues & Fees Chart](#)
- Feb. 28: all additions & updates complete in Dues Portal for the TSO Membership Snapshot
- March 1: TSO snapshot for membership growth recognition
- March 1: Dues Portal Closes to prepare for next membership year

All support documents referenced are at <https://www.dkgtexas.org/treasurers-page.html>